Memorial Donations
The Library and Friends of the Library received donations in 2011 in memory of these people:

Ronalda Alton
Ruth Anderson
Elizabeth Bartlett
Jean Boileau
Doris Dennis
Gloria Gadd
Lloyd Langstaff
Victoria Martel
Fern Pochailo

Donations and Community Partners

Bob & Janet Algie
Anonymous
DeLoris Camirand
Mary Chittock
Joyce Cunningham
Fort Frances Kiwanis Club
Evelyn Metke
Allan & Loneta Robertson
Super 8
Tbay Tel
Ukrainian Literary Society
Michael & Gail Willick

Donations to the Library support programs for the whole community to enjoy
.....the numbers for 2011 are

Fort Frances Public Library Technology Centre offered **292** programs to the community

**7,802** current library users

There were **6,244** people who participated in programs

The Library computers were used **14,440** times

People who came to the Library **103,325**

The study rooms were used by **914** people

**157,383** items were borrowed by Library members

The Shaw Community Hub was booked **156** times

**2,091** people attended meetings or programs in the Shaw Community Hub

The Library database was searched **3,259** times

The Library’s website was visited **57,155** times

Facebook fans, **334**

**1,836** ebook & audiobook downloads

**Board Members**

- Joyce Cunningham, Chair
- Tannis Drysdale
- Arlene Georgeson, Vice-Chair
- Robert Schulz
- Alan Zucchiatti
- Sharon Tibbs & Rick Wiednhoeft

**Council Representatives**

- George Bell – Manager, Community Services
- Margaret Sedgwick – Chief Executive Officer
2011 was the first full year in our beautiful new building and a year of catching our breath and adjusting to our new surroundings. With many comfortable seating areas, the library has become a **community living room**. I often comment that the two small study rooms have the most sought-after seats in town. We continue to receive positive feedback on the Shaw Community Hub and the technology available in that space. One little visitor to Fort Frances commented that the Children’s Department is her favourite room when visiting grandma’s house. The Fort Frances Public Library Technology Centre was recognized at the Annual OLS-N conference in May with an award for **Excellence in Physical and Virtual Library Spaces**.

The Fireside Lounge area accommodated the “**What Hooks you to Fort Frances**” community rug hooking project on Wednesday afternoons during the fall months. Tour de Fort performers “The Good Lovelies” stopped by before leaving Fort Frances to **perform** in the Fireside Lounge during Ontario Public Library week.

And we continue to change. Technology has helped to transform the way we do business and technology is never static. **Ebooks** continue to grow in popularity and the library offers a growing array of titles for **download**, as well as assistance with navigating ebook readers.

**Display shelving was moved** aside in April for the **Royal Wedding Tea**, in June for the Tune-a-tics performing at the **Teddy Bear’s picnic** and in December for the Fort Harmonies Christmas concert.

Throughout the year, our library customers **enjoyed** a variety of programs for all ages, ranging from the Mother Goose program for babies and their caregivers, **programs** for preschool children, Summer Reading Club Programs, Teen programs, and special programs for seniors. In August, the Newmarket Public Library joined us for our first **videoconference program**, with performing from Newmarket to children in the Shaw Community Hub.

Many **computer courses**, as well as individual **computer training** were offered throughout the year, including training in basic **computer skills**, attaching pictures, email, facebook, Ancestry, Photo Editing, Media Players, Website Creation, Office, Office Alternatives, Google Earth, Skydrive, Online Banking, scanning documents, and Skype.

Authors who shared their stories in 2011 included Gloria Alcock, Rejean Coallier, Frank Maraj, Levi Morris, Jacob Quast and Fran Shelfan took. Our doors are open to **everyone** regardless of age, ability, education, or economic status. We are proud to provide **accessible public space** where individuals and groups can gather to learn, to share ideas, and to enjoy a comfortable space to relax.
The Library’s website provides a portal to the library resources and services including 24/7 access to electronic full-text magazines, newspapers and reference sources, as well as downloadable audiobooks and ebooks. Patrons can search the online catalogue, check their records, place holds, renew items, view and print full-text articles either at the library or from the convenience of their home, office, smartphone or computer. They can also follow the library through our Facebook application.

The Friends of the Library remain committed to help in making the library the best it can be. This year, the Friends sponsored many of the library programs and purchased several items including a sound system, train table, events tent and barbecue. Thanks to a donation from the Ukrainian Literary Society, a full-sized electronic keyboard was also acquired.

Thanks to dedicated and hardworking staff who constantly deliver high quality public service with a smile.

Margaret Sedgwick
W.J. Robertson Medallion,
Ontario Public Librarian of the Year